

Materials and engineering newsletter Hot issues.
Issue 9: January 2004.

URN No: 04/415a

Welcome to the January edition of our Hot Issues newsletter. Policy issues in this edition include extending the eligibility criteria for Climate Change Agreements and the Emissions Trading Scheme.

The purpose of this newsletter is to stimulate a two-way dialogue on issues where there is an opportunity to influence the policy process and also to alert you to some of the issues which are likely to arise in the coming months. Working with you on these policy issues allows us to present more robust evidence of potential impact on your company/sector, which in turn makes us more effective in influencing the policy debate.

As we have been producing the Hot Issues newsletter for over one year, now would be a good time to formally seek your views on the effectiveness of our newsletter. A small questionnaire is attached at the end of the newsletter. We would be grateful if you could spare a few minutes to complete this questionnaire, which should take no more than 5 minutes.

We are always grateful for any suggestion for new subjects to be covered in future issues of the newsletter. Ambert Prosper at Ambert.Prosp@dti.gov.uk will be happy to take these on board. Alternatively my team would be happy to meet you to discuss issues affecting your sector if you would find this useful. Your first port of call to arrange a meeting should be your relationship manager. Contact details are included in the newsletter should you need them.

I hope you find this latest edition helpful.

Terry Martin

Assistant Director, Influence and Impact Section

Materials and Engineering Sector Unit

Issue: Emissions Trading Scheme

Main points:

The EU Emissions Trading Scheme (EU ETS), one of the policies being introduced across Europe to tackle emissions of carbon dioxide and other greenhouse gases, is due to begin on 1 January 2005. In line with this, Member States must submit a National Allocation Plan (NAP) to the European Commission by 31 March 2004.

The Government announced on 19 January 2004 the second consultation covering the UK's implementation of the EU ETS. The document sets out the proposed NAP, individual sector allocations and proposed handling of issues such as new entrants and closures. Further information on the scheme can also be found on the websites detailed below.

The following sectors are specifically covered by the first phase of the scheme:

Electricity Generators

Oil Refineries

Steel Production

Processing Cement

Glass Manufacturing

Brick Manufacturing

Pulp and Paper

In addition installations in any sectors that have combustion plants of a thermal input of over 20MW, including aggregated plants on a single site, are also covered.

An e-mail was sent out to the Hot Issues contact list on this issue last week, in particular to alert you to a seminar which was held in Birmingham on 28 January. If you have any concerns on this policy arising from the consultation document or the seminar please feel free to discuss them with your Relationship Manager. He/she will be happy to receive any comments you wish to make. If you would prefer to respond directly to Defra, please could you pass a copy of your response to your RM.

Deadline for input: 12 March 2004

Hot links (to further information/consultation documents):

<http://www.defra.gov.uk/corporate/consult/eu-etsnap>

<http://www.dti.gov.uk/energy/sepn/euets.shtml>

Contact us at: Keith.Avis@dti.gsi.gov.uk

Emma.Briggs@dti.gsi.gov.uk

Issues: Climate Change Agreements – Extending Eligibility

Main Points:

The Chancellor announced in the December 2003 Pre-Budget Report (PBR) that the Government intends, subject to State aid approval, to extend the eligibility criteria for Climate Change Agreements (CCAs) in 2004. The Chancellor also confirmed that further consultation would take place on the details of this extension. As a result, HM Customs and Excise are currently seeking views on their proposals for extending CCA eligibility.

As was set out in the PBR, any extension of eligibility will involve looking at both energy-intensity and the existence of competition issues.

Characterising a sector as energy intensive requires a definition of energy intensity; and a threshold over which a sector is energy intensive according to the definition used. Subject to any further views expressed in response to this round of consultation, the view is that "energy intensive" sectors that should be eligible for CCA discounts should be those that meet a definition of energy intensity based on those used in the Energy Products Directive (EPD).

The minimum threshold for eligibility allowed under the EPD is 3%. This would mean that only those sectors whose average energy intensity is above this 3% threshold would be eligible for a CCA and in turn a discount in Climate Change Levy. However, another option could be to opt for a slightly higher threshold - 5% - because such a threshold, in practice, appears to create a clearer cut-off point with few marginal cases around the threshold.

It will also be necessary to consider definitions for international and domestic competition and to define exactly which processes might be eligible for inclusion in any extended criteria.

Interested trade organisations representing sectors we have identified as potentially affected by this change have been contacted direct. However, if your sector is potentially affected and has not been contacted, your organisation should contact Customs and Excise at the e-mail link below. Please be aware that the closing date for registering comments is 16 February 2004. It is also important to stress that any final decision on changes will be made as part of the Chancellor's Budget process.

Deadline for input:

Hot links (to further information/consultation documents):

<http://www.hmce.gov.uk/forms/notices/ccl1->

[3.htm#P290_25000](#)

Contact us at: philip.wilson@hmce.gsi.gov.uk

Issue: Hazardous Waste Forum

Main Points:

Established by the UK Government in December 2002, The Hazardous Waste Forum brings together key stakeholders to advise on the way forward on the management of hazardous waste. It considers the impacts of forthcoming legislation and the actions and decisions it must take to meet the requirements of the Landfill Directive in particular, and continue the sound management of hazardous waste.

The Forum concentrates on identifying and addressing issues on waste reduction and management, and also possible targets for hazardous waste reduction. Since February 2003, the Forum has met five times and has established three sub groups:

- I. Waste arising and scope minimisation,
- II. Treatment capacity, and
- III. The strategic way forward.

The Forum's Action Plan, which was published earlier this month, sets out recommended action and key issues for stakeholders and can be viewed on the Defra website address below.

Hot links (to further information/consultation documents):

<http://www.defra.gov.uk/environment/waste/hazforum/index.htm>

Contact us at: Terry.Martin@dti.gsi.gov.uk

Issue: EU Environmental Liability Directive

Main Points:

The Environmental Liability Directive received its 2nd reading in the European Parliament during the December plenary. Four amendments were adopted by the Parliament. Of the amendments two are cosmetic, one concerns compulsory financial security and one concerns the exclusion of damage falling within the scope of international conventions. The later two are key issues for the UK.

The ELD will now go forward to co-decision unless the Irish presidency are able to broker a quick compromise.

Hot links (to further information/consultation documents):

<http://ue.eu.int/newsroom/loadbook.asp?BI D=89&LANG=1>

DG Environment site:

<http://europa.eu.int/comm/environment/liability/>

Contact us at: Terry.Martin@dti.gsi.gov.uk

Alex.Wilson@dti.gsi.gov.uk

Issue: EU Chemicals Legislation – REACH**Main Points:**

As reported in the November edition, on 29 October, the European Commission adopted a proposal for the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH). The aims of the proposed new Regulation are to improve the protection of human health and the environment while maintaining the competitiveness and enhancing the innovative capability of the EU chemicals industry. REACH would furthermore give responsibility to industry to manage the risks from chemicals and to provide safety information on the substances.

The Government continues to support the overall aims of the policy, although concerns about the workability of the European Commission's original draft proposals were raised in a number of areas. Various changes have subsequently been made by the Commission, resulting in a reduction of the expected costs by some 10 billion Euros (Commission estimate). It is well recognised that REACH does impact on many within the Materials and Engineering sector and we will wish to feed your views into the policy making debate.

The European Commission proposals can be found at the link below. There remains the opportunity for industry to lobby within Europe through MEPs and European Trade Associations, but please also be aware that there will be a UK consultation, probably in February, where industry will have the opportunity to offer views, particularly on issues such as the exemption criteria. We will ensure that those on the Hot Issues mailing list receive details of the Consultation Document as soon as it is published.

Anticipated first reading in the European Parliament is April 2004 (although slippage to the Autumn is very likely).

Deadline for input: Ongoing

Hot links (to further information/consultation documents):

<http://europa.eu.int/comm/enterprise/chemicals/chempol/whitepaper/reach.htm>

Contact us at: Keith.avis@dti.gov.uk Chris.mee@dti.gov.uk

OTHER ISSUES

The following are some of the other ongoing issues. Should you need further information please email the contacts below:

EU Physical Agents (Electromagnetic Fields) Directive

Amended proposal for a Directive of the European Parliament and of the Council on the minimum health and safety requirements regarding the exposure of workers to the risks arising from physical agents (electromagnetic fields and waves.

Negotiations at the Social Questions Working Group level have concluded.

Contact: Kirsty.Marshall@hse.gsi.gov.uk

Website: www.hse.gov.uk/radiation

EU Physical Agents (Vibrations) Directive

The proposals for the new Control of Vibration at Work Regulations implementing the Physicals Agents Directive has been published in two consultative documents which implement the directive as it relates to hand-arm and whole-body vibrations.

These consultative documents seek the views of interested parties on the draft regulations and guidance to implement the Physical Agents (Vibrations) Directive and are available for downloading from the following website:

<http://www.hse.gov.uk/vibration/issues.htm>

Direct access to the consultation documents are as follows:

CD190 implements the guidance regulations as they relate to hand-arm vibration:

<http://www.hse.gov.uk/consult/condocs/cd190.pdf>

CD191 implements the guidance regulations as they relate to whole-body vibration:

<http://www.hse.gov.uk/consult/condocs/cd191.pdf>

Deadline for responses to the consultation: 31 March 2004.

Contact: graeme.royal@hse.gsi.gov.uk

Employers Liability Compulsory Insurance

On 4 December the Government published its report on the Review of Employers Liability Compulsory Insurance. The report sets out specific proposals that the Government is committed to as part of the long-term agenda. These include:

- Leading a step-change in vocational rehabilitation, with the publication of a new "Framework for Vocational Rehabilitation";
- Developing pilots to test new ways to resolve claims more quickly and with fewer associated costs;
- Looking at the future possibility of fixed-fee schemes for Employers Liability;
- Working with insurers, business and the HSE to develop an approach to underwriting, which better reflects the health and safety performance of individual firms

In addition the Government is working immediately to help business by:

- Postponing the introduction of the recovery of NHS charges for personal injury claims, including Employers Liability, by one year to November 2004;
- Reviewing the need to insure 300,000 of the smallest single owner-employer companies;
- Providing improved guidance and information on the new Small Business Service website, currently being developed.

For further information please see the weblink below.

Contact: terry.martin@dti.gsi.gov.uk

Weblink:

www.dwp.gov.uk/mediacentre/pressreleases/2003/december/emp0412-elci.asp

EU Temporary Agency Workers Directive

The Commission published its proposal on 20 March 2002 - discussions continue within Europe on the proposed Directive, though no progress has been made since the June 2003 Employment Council. It has the broad aim of improving the basic working conditions of Temporary Agency Workers by requiring that, following a qualifying period, they be treated no less favourably than comparable permanent workers in the user enterprise to which the temporary worker is assigned. The UK wants to make sure that both agency workers and their job opportunities are protected, and is calling for a qualifying period that is significantly longer than the current proposal of six weeks.

Contact: Ruth.Catchpole@dti.gsi.gov.uk
<<mailto:Ruth.Catchpole@dti.gsi.gov.uk>>

Website: <<http://www.dti.gov.uk/er/agency/directive.htm>>

Information & Consultation (I & C) Directive

This EC directive will give employees in larger organisations (with 50+ employees) new rights to be informed and consulted on workplace issues which are likely to affect them and must be implemented by March 2005. The Government has just completed a consultation on draft legislation and hope to be able to finalise the legislation during 2004, well before it comes into force.

Contact: iain.adlington@dti.gsi.gov.uk
<<mailto:iain.adlington@dti.gsi.gov.uk>>

Website: <<http://www.dti.gov.uk/er/consultation/proposal.htm>>

European Commission proposals for an eco-design for Energy-using Products (EuP) framework Directive

The European Commission adopted a proposal for a framework Directive on the eco-design of energy-using products, such as electrical and electronic devices or heating equipment, on 1 August. The proposal does not introduce directly binding requirements for specific products, but does define conditions and criteria for setting requirements regarding environmentally relevant product characteristics (such as energy consumption).

The new proposals combine and replace two previous EC initiatives – the proposals for a EEE (eco-design for Electrical & Electronic Equipment) Directive and those on EER (Energy Efficiency Requirements). The current text of the Commission's proposal can be accessed from the weblink below or from the DTI's sustainability website.

The EuP proposals were presented to a meeting of the EC Energy Council Working Group in September and were discussed by Ministers at the full meeting of the Energy Council on 15 December. The incoming Irish Presidency has already undertaken a second examination of the original text and is hoping to reach a Common Position by the end of June.

At the same time, MEPs in the Environment Committee of the European Parliament have begun to consider their Report on the

Commission's text. A plenary discussion of the Directive has been provisionally set for early March.

Contact: Steven.Andrews@dti.gsi.gov.uk

Website:

http://europa.eu.int/comm/enterprise/eco_design/index.htm

EU Integrated Product Policy Directive

As reported in previous issues, the European Commission adopted a Communication on Integrated Product Policy (IPP) on 18 June this year that outlined its strategy for reducing the environmental impact caused by products. IPP represents a new approach and puts emphasis on three dimensions:

- Life-cycle thinking - when pollution reduction measures are identified, consideration is given to the whole of a product's life-cycle from cradle to grave;
- Flexible - as to the type of policy measure to be used, working with the market where possible;
- Full stakeholder involvement

The Environment Council reached its formal conclusions on the Commission Communication in October and the text has now been submitted to the European Parliament for its comments, but there has been no substantive activity there to date.

Contact: Steven.Andrews@dti.gsi.gov.uk

Website:

<http://europa.eu.int/comm/environment/ipp/ippcommunication.htm>

<http://europa.eu.int/comm/environment/ipp/ga.pdf>

Waste Electrical and Electronic Equipment Directive (WEEE) and the Restriction of Hazardous Substances (ROHS) Directive .

The Government published on 25 November 2003 a consultation paper asking for views from all stakeholders on the implementation of the WEEE & RoHS Directives. The Directives will be implemented and transposed into UK law by 13 August 2004. The two pieces of EU environmental legislation should be of interest to any

organizations involved in the importing, manufacture, retail of electronic products and refurbishment of old electrical products.

Comments on the detailed proposals should be sent by Monday 1 March 2004 to the DTI (weee/rohsresponses@dti.gsi.gov.uk) or the Devolved Administrations (owen.venables@wales.gsi.gov.uk) (waste.team@scotland.gsi.gov.uk) (janice.harvey@doeni.gsi.gov.uk)

The consultation documents are available from the DTI website: <http://www.dti.gov.uk/sustainability/weee/index.htm>

At the same time, DTI and Defra are undertaking a series of seminars around the UK to provide information on the legislation, the Government's implementation proposals and the impacts on business. Further details are available from the DTI website www.dti.gov.uk/sustainability/weee/weeeflyer.pdf

Contact: gordon.tarrant@dti.gsi.gov.uk

EU Batteries Directive

On 24 November the European Commission adopted a proposal for a new Battery Directive, which will require the collection and recycling of all batteries placed on the EU market. It aims to prevent spent batteries ending up in incinerators or landfills and to recover the various metals used in batteries.

The proposal and related information is available on the Commission's website at the web address below.

Contact: Paul.Creary@dti.gsi.gov.uk

Website:

<http://europa.eu.int/comm/environment/waste/batteries/index.htm>

Consultation on Director & Auditor Liability

On 17th December 2003, Patricia Hewitt, Secretary of State for Trade & Industry, unveiled the options for a radical overhaul of directors' and auditors' liability.

There has been increasing interest in the civil liability of company directors and auditors. The main concerns have been that suitably qualified individuals may be deterred from accepting positions as company directors. Others have been concerned about the position

of auditors. The consultation's focus is on the civil law and is not about any potential criminal consequences that might apply.

Responses to the consultation, which can be accessed via the weblink below, should be sent by 12 March 2004 to the following:

James Carey

Corporate Law and Governance Directorate

DTI

1 Victoria Street

London SW1H 0ET

EMAIL: AandDliability@dti.gsi.gov.uk

Tel: 020 7215 5782

Fax: 020 7215 2704

Weblink: http://www.dti.gov.uk/cld/auditors_directors.pdf

Amendments to Pollution Prevention & Control (England and Wales) Regulations 2000.

The consultation paper sets out how the Government proposes to amend certain provisions of the Pollution Prevention and Control (England and Wales) Regulations 2000 (SI 2000 No.1973 – “the PPC Regulations”).

Responses to the consultation paper should be sent by [deadline] to:

David Demain

4/H11

Ashdown House

123 Victoria Street

London SW1E 6D

Email: control.pollution@defra.gsi.gov.uk

Should you wish to speak to an official about the consultation document, please phone Nigel Barraclough on 020 7082 8392.

The complete Regulations are available from the following Defra website:

<http://www.legislation.hmso.gov.uk/stat.htm>

Copies of the consultation paper is available from the following Defra website:

<http://www.defra.gov.uk/corporate/consult/default.asp>

<http://www.defra.gov.uk/corporate/consult/ppc-amend/consultation.pdf>

Civil Contingencies Bill

The major flooding in December 2000, prompted the Government's review of emergency planning. As part of this review, a discussion document was produced in 2001, which envisaged the introduction of new legislation about Emergency Planning.

On 7th January 2004, the Civil Contingencies Bill was published. Together with non-legislative measures, the Bill, will deliver a single framework for civil protection in the United Kingdom designed to meet the challenges of the 21st century. It will improve the UK's ability to deal with the consequences of major disruptive incidents by improving the link between local areas and central government.

The original consultation material including the draft Bill can be found at <http://www.ukresilience.info/ccbill/index.htm>

A Joint Committee of both Houses subjected the bill to pre-legislative scrutiny. The Committee took evidence from a wide range of local and national organisations, and reported on 28 November. Its report can be found at http://www.parliament.uk/parliamentary_committees/jcdc/cb.cfm

A full Regulatory Impact Assessment, draft regulations, governments response to the Joint Committee and the summary of consultation responses can be found at <http://www.ukresilience.info/ccbill/index.htm>. A copy of the Bill is available at <http://www.publications.parliament.uk/pa/cm200304/cmbills/014/2004014.htm>

Employment Tribunal Regulations and Rules of Procedure

This consultation (see weblink below) invites comments on draft revised Employment Tribunal Regulations and rules of Procedure

The Employment Tribunal Rules are being revised to improve the efficiency and consistency of the process. The changes implement provisions of the Employment Act 2002 (Part 2: Tribunal Reform (Sections 22-28) and recommendations of the Employment Tribunal

System Taskforce, with focus on improving efficiency and resolving disputes through conciliation in the first instance. Regulations should be placed before Parliament in the spring of 2004 to come into effect on 1 October 2004.

Enquiries to:

Niel Sutton

Dispute Resolution Branch

Department of Trade and Industry

1 Victoria Street UG120

London SW1H 0ET

Email: niel.Sutton@dti.gsi.gov.uk

Tel: 020 7215 5985

Fax: 020 7215 2824

Weblink: www.dti.gov.uk/er/individual/etregs_consult.htm

Condoc:

http://www.dti.gov.uk/er/individual/etregs_condoc.pdf

Deadline for responses to the consultation document is 5 March 2004.

Working Time Directive

The European Commission is calling for all interested parties to contribute to a consultation on working time, following a report on the workings of current EU legislation in this area. The report focuses on the issue of the so-called "opt-out", which allows individuals to waive their rights under the directive, and the definition and calculation of working time. As a result of recent European Court of Justice rulings, more Member States are turning to use of the opt-out. The Commission is consulting on how the directive could be revised in the future.

The consultation asks for responses on 5 main issues, with a view to a future revision of the Directive:

- The length of reference periods – currently four months, with certain provisions allowing for 6 months or a year;
- The definition of working time following recent European Court of Justice rulings on time spent on call
- The conditions for the application of the opt-out

- Measures to improve the balance between work and family life
- How to find the best balance of these measures.

The text of the consultation can be found at:

http://europa.eu.int/comm/employment_social/consultation_en.html

Deadline for responses to the consultation: 31 March 2004.

Contact: Fran.Buckle@dti.gsi.gov.uk

INDUSTRY SUPPORT

Business Support

DTI aims to promote enterprise, innovation and increased productivity – in particular by encouraging successful business start-ups, and by increasing the capacity of business, including SMEs, to grow, to invest, to develop skills, to adopt best practice, and to exploit opportunities abroad, recognising the development of the knowledge economy and taking account of regional differences. The following are the list of the initiatives that the DTI and other parts of Government currently operate – often with help from our partner organisations.

Help for Small businesses and new businesses

Training and development

Improve your business performance

Expand your business

Innovation and technology

Help with environmental matters

Help with regulations

Help with European matters

Help for Trade Associations

UK Trade & Investment

Further details on the above and other related information can be found on the following website:

http://www.dti.gov.uk/for_business.html

Innovation Report

On 17th December the Government unveiled its £150 million National Technology Strategy. The scheme is to help British businesses succeed in an increasingly competitive global market.

Overall UK innovation performance appears to be, at best, average compared to our major competitors. This is reflected in the large productivity gap that exists between the UK and its major competitors. Innovation performance accounts for a significant

proportion of this gap. On the whole, UK firms face a challenge: how to raise their rate of innovation?

As a result the Government has identified the following seven critical success factors for innovation performance:

Sources of new technological knowledge

Capacity to absorb and exploit new knowledge

Access to finance

Competition and entrepreneurship

Customers and suppliers

The Regulatory environment; and

Networks and collaboration

The report is part of the broader set of changes that DTI is now putting in place. The new DTI strategy has identified priorities for action that will encourage more business innovation (including knowledge transfer and skills). We have re-engineered our business support products, reducing the myriad number of individual programmes. The resources freed up by rationalisation will be used to fund new, more strategic and better-targeted DTI initiatives.

Full copies of the Innovation Report – ‘Competing in the Global Economy: the Innovation Challenge’ are available at www.dti.gov.uk/innovationreport

Opportunities – National Metals Technology Centre (NAMTEC)

National Metals Technology Centre

It's just over a year now since the National Metals Technology Centre (NAMTEC) was launched following DTI sponsored research which found overwhelming support for a metals centre of excellence.

Funded by the DTI, Yorkshire Forward and Objective 1, NAMTEC aims to increase the global competitiveness of the UK's metals sector by stimulating high technology innovation and research and development.

With a remit that encompasses every metal, every sector and every application, NAMTEC aims to be a flagship organisation, bringing value to the metals industry by a combination of knowledge

sharing, technology transfer and focussing of research and technology activity.

NAMTEC's activities focus on three main areas:

Technical help

A technical helpline is staffed by a team of experienced metallurgists who will advise on metals related problems and identify solutions. Over 600 enquiries have been dealt with by NAMTEC over the past year.

Information

The DTI survey which led to the establishment of NAMTEC showed that information was the most important issue to both industry and the science base. The NAMTEC website (www.namtec.co.uk) allows registered users to search information about metals and their properties, processing technologies and applications.

Project management

A team of project management specialists can identify funding opportunities and partners, co-ordinate funding bids and manage secured projects. They are currently working on 20 metals related projects.

A key development over the past year has been the establishment of an advisory council made up of key figures from industry, trade organisations and universities. The council meets twice a year and provides a forum in which different sectors in the industry can share experiences, discuss the different issues they face and make recommendations for a way forward.

NAMTEC's technical expertise has been recognised with the award of Centre of Expertise in Manufacturing status by MAS.

For further information contact:

NAMTEC

Q Block

Swinden Technology Centre

Moorgate Road

Rotherham

S60 3AR

Telephone: (01709) 724990

Email info@namtec.co.uk

www.namtec.co.uk

January 2004 Edition

HOT ISSUE TITLE(S):

COMMENT(S):

(Including likely impact of proposals on your company/sector)

Name:

Title:

Company Name:

Address:

Tel:

Fax:

Date:

PLEASE EMAIL FORM TO Ambert.Prosper@dti.gsi.gov.uk OR
ALTERNATIVELY FAX FORM TO MESU ON 020 7215 3773

MATERIALS & ENGINEERING SECTOR CONTACT LIST

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Simon Greaves Relationship Manager – Metals and Metals Products simon.greaves@dti.gsi.gov.uk Tel: 01132 338241	Emma Briggs 020 7215 1096 Emma.Briggs@dti.gsi.gov.uk

Questionnaire

January 2004 Edition

We would be grateful if you could answer the following questions, which should take you no longer than 5 minutes to complete.

1. What is the name of your company/organisation?

2. How did you hear about the Hot Issues Newsletter?

Recommended

Previous visit to site

Other – please state

3. Based on your experience would you recommend the Hot Issues Newsletter to others?

definitely

probably

not sure

probably not

definitely not

4. How would you rate your satisfaction with the format of the newsletter

Very satisfied satisfied neutral dissatisfied

5. Do you find the length of the newsletter

good too long too short

6. How relevant do you find topics covered to your company/organisation and members?

Very Useful Useful Less Useful

If less useful, which policy areas/issues would you like us to include?

7. How often do you feed in comments to us in response to the policy issues covered?

every issue as necessary not at all

8. Other comments/suggestions that you feel might help us to provide you with a better newsletter.

Please email, fax or Post the questionnaire to the following contact details:

Sagitta Fernando

Influence and Impact Team (IIT)

DTI

Bay 445

151 Buckingham Palace Road

London SW1W 9SS

Fax: 020 7215 3773

Email: Sagitta.Fernando@dti.gsi.gov.uk

Thank you for taking time to complete this questionnaire.